SUPEROFFICE CRM
SOFTWARE MAINTENANCE PRICE PLAN (Short name: Buy)
EFFECTIVE JANUARY 1, 2022 – available only for existing customers as of Dec 31, 2021

PRICES IN USD

SuperOffice CRM user licenses

User plans

Product name	Description	Price
Sales User Plan	Contacts, Calendar, Mailings, Segmentation, Reporting, Forecasting, Pipeline management.	1.000,00
Marketing User Plan	Contacts, Calendar, Mailings, Segmentation, Reporting, Marketing Campaign management, Campaign tracking, Email templates.	1.000,00
Service User Plan	Contacts, Calendar, Mailings, Segmentation, Reporting, Tickets, Prioritizing, Escalation, Social integration, Knowledge base.	1.000,00
Complete User Plan	Includes all capabilities of the above user plans.	1.410,00

User modules

Product name	Description	Price
Pocket CRM	App for mobile devices like SmartPhones and Tablets	100,00
Quote Management	Quote management including products, quotes, discounting integrated with proposal templates and pipeline management. Also runs in the Windows Application.	215,00
Windows Application	Windows application with Contacts, Calendar, Email, Segmentation, Reporting, Forecasting, Pipeline management. Addition to the above described user plans.	73,00
Remote Travel (for the Windows Application)	Enables offline use and remote synchronization.	471,00
Analyze User*	User license for SuperOffice Analyze and/or SuperOffice Analyze Pro. *Requires Analyze Server or Analyze Pro Server.*	215,00
Analyze Designer/Editor*	License to design or edit your own dashboards based on visualization templates. *Requires Analyze Server or Analyze Pro Server.*	417,00
Analyze Developer*	License to develop or make alterations in the data central and your own visualizations. *Requires SuperOffice Analyze Pro Server*	833,00
Synchronizer for Windows**	Real-time calendar synchronization between your SuperOffice calendar and Outlook or regular Gmail account. Includes support for Office 365, hosted Exchange and Google services (requires a product upgrade).	170,00
Domino Synchronizer User**	Real-time calendar synchronization between your SuperOffice calendar and Domino Lotus Notes calendar. *Requires Domino Synchronizer Server license in addition (see page 2).*	68,00

* This is a 3rd party product from Business Analyze AS. The standard SuperOffice software maintenance agreement applies.
** This is a 3rd party product from InfoBridge Software B.V. The standard SuperOffice software maintenance agreement applies.

SuperOffice CRM Server Licenses

Product name	Description	Type of license	Price
CRM Server *The server application is required for all SuperOffice CRM products*	Includes the following: • SuperOffice Outlook Mail Link • SuperOffice Ribbons for Microsoft Office • SuperOffice Lotus Notes Link • SuperOffice CRM Server requires a database engine. See further information on database products below	System wide license	3.264,00
Area Management	Segment your database for individual users or user groups. When sold separately - without Satellite.	System wide license	957,00
Satellite	Run local databases in additional sites or locations. Includes Area Management and SuperOffice CRM Server license for the Satellite site.	Site license	2.926,00
Reporter Studio	Create and publish custom reports.	System wide license	1.575,00
SAINT	Online monitoring of customers and projects using powerful visual feedback.	System wide license	3.264,00
Customer Center	Web-based customer center with customer login, tracking of tickets, standard web forms, FAQ/Knowledgebase.	System wide license	3.264,00
Synchronizer Lite**	Real-time calendar synchronization between your SuperOffice calendar and Outlook, Exchange, hosted Exchange, Office 365 and Google Apps for Business. Does not support synchronization of selections and multi domain environments. For 1-15 users.	System wide license	1.689,00
Synchronizer Standard**	Real-time calendar synchronization between your SuperOffice calendar and Outlook, Exchange, hosted Exchange, Office 365 and Google Apps for Business. For 1-49 users.	System wide license	3.207,00
Synchronizer Enterprise**	Real-time calendar synchronization between your SuperOffice calendar and Outlook, Exchange, hosted Exchange, Office 365 and Google Apps for Business. 50 + (unlimited) number of users.	System wide license	5.627,00
Domino Synchronizer Server**	Real-time calendar synchronization between your SuperOffice calendar and Domino Lotus Notes calendar. *Requires Domino Synchronizer User license in addition (see page 1).*	Site license	1.575,00
Analyze Server***	A Web-based reporting and dashboard solution with a set of pre-defined views. 1 Designer/Editor license included, enabling editing of the reports. Also includes support for including user-defined fields in the reports. Limited to the SuperOffice CRM data source. *Requires user licenses.*	System wide license	2.532,00
Analyze Pro Server***	As Analyze Server, but it also includes 1 Developer license. In addition it can be connected to additional data sources. *Requires user licenses.*	System wide license	9.192,00

License types:
-System wide license: Only one license is required per SuperOffice CRM Server license.
-Site license: One license is required per location. (The main database and individual satellites are separate locations).
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SuperOffice Expander services

Product name	Description	Type of license	Price
Expander Services	SuperOffice Web Services APIs, customizing tools for Service and Developer Community access.	System wide license	5.175,00

License types:
-System wide license: Only one license is required per SuperOffice CRM Server license.
-Site license: One license is required per location. (The main database and individual satellites are separate locations).

Additional information

Software maintenance agreement

All products, except databases, are delivered with a mandatory software maintenance agreement that includes software service releases, new version releases and access to web-based support FAQs. The software maintenance is calculated with 20,17% per year of the list price of all purchased SuperOffice products. See the Software Maintenance Agreement for details.

Support agreement

Customers can enter into an optional support agreement that is offered to dedicated persons in the customer's organization. The support agreement is calculated with 5% per year of the list price of all purchased SuperOffice products. See the Support Agreement for details. All users have free access to SuperOffice Help and Support Center (community.superoffice.com) within the Service.

VAT and price changes

All prices are excluding VAT. Prices and content are subject to change. Information on changes in prices is made according to the SuperOffice Software Maintenance Agreement.